

Cathay Pacific Airways awards Taj SATS Air Catering Limited for outstanding contribution to In-flight Catering



Cathay Pacific Airway’s Caterers’ Performance Recognition Programme (CPRP) has awarded two of India’s leading in-flight catering services for excellence in providing catering services.

Taj SATS Air Catering Limited which caters to Cathay Pacific Airways’ flights from Mumbai was adjudged the Best Caterer 2008 – Silver Award in the second half of 2008.

Mr. Tom Wright, GM- India, M.E, Africa & Pakistan, says, “ Our vision is to be the world’s best airline and to achieve this vision we need to recognise and honour our partners who help us in striving to excel in everything we do. These awards are an indication of Cathay Pacific’s commitment to continuous improvement. We would like to congratulate the winners and at the same time use this opportunity to thank and express our appreciation to all our caterers for their ongoing support to Cathay Pacific and this CPRP programme”.

The CPRP programme has been jointly developed by Cathay Pacific’s In-flight Services Department & Airline Purchasing Department, to use as a comprehensive performance evaluation and management tool to assess current performance levels of external catering suppliers, to set targets and to plan for improvement measures.

The Catering Awards are given out in the following categories:

Best Caterer	The caterers achieving the highest total score:
	- Diamond Award (Champion) - Gold Award (1st Runner-up) - Silver Award (2nd Runner-up)
Most Improved Caterer	The caterer whose score has improved the most by percentage compared with the previous year.
Hygiene Award	The caterer who scores the highest in the Catering Hygiene Audit and Foreign Object Report.

About Cathay Pacific Airways (India)

Cathay Pacific Airways is a Hong Kong-based airline offering scheduled passenger and cargo services to 115 destinations in 36 countries and territories. The award-winning airline flies to Asia, North America, Australasia, Europe and Africa.

The airline has been present in India for over 55 years. It currently operates through offices in Mumbai, Delhi, Chennai & Bengaluru with its sister airline Dragonair. Cathay Pacific offers double daily services from Delhi to Hong Kong and ten flights a week from Mumbai to Hong Kong. From Mumbai, Cathay Pacific also flies seven flights a week to Dubai. The aircraft deployed on the Delhi and Chennai routes is the Airbus A330-300 & on the Mumbai routes a mix of aircraft with the Boeing 777-300 and Airbus A330-300. On routes to Bengaluru, our sister airline Dragonair operates the Airbus A330-300 series aircraft.

Cathay Pacific Airways also has a freighter network of 31 destinations with 9 flights from Mumbai, 7 from Delhi and 4 from Chennai.