

"The cuisine is
out of the world
The service
is next door"



Namaskar! Welcome to TajSATS, a premium in-flight caterer for leading domestic as well as international airlines. Our primary service offering is delivering world-class cuisine. We also provide several airline and non-airline services and facilities to our clientele.

Delighting you in the air and on the ground

TajSATS Air Catering Ltd., the market leader in airline catering, is a joint venture of Taj Hotels Resorts and Palaces, and SATS (Singapore Airport Terminal Services). Taj Hotels Resorts & Palaces is part of the Tata Group, India's largest business conglomerate & SATS is a pioneer of airline catering and ground handling services in Asia.

TajSATS has units in Mumbai, Delhi, Chennai, Kolkata, Amritsar, Bangalore and Goa. All units are equipped with state-of-the-art facilities, refrigerated hi-loaders and in-house microbiological laboratories for efficient and hygienic food production and handling.

The unit at Chennai, Taj Madras Flight Kitchen, joint venture of the Indian Hotels, SATS and Malaysian Airlines, also operates an airport restaurant.

Conscious about quality, focused on hygiene

TajSATS strictly adheres to ISO 22000:2005 standards, from the time food is received, prepared and produced till it is loaded onto the aircraft. Regular audits of all our facilities and suppliers' facilities are undertaken by our internal team as well as external agencies to ensure that our products and services add significant value to customer needs.

The in-house microbiological laboratory constantly monitors the food production process and the hygienic conditions of all equipment and the working environment. Facility temperatures are also kept conducive to meet food safety standards.

We have also achieved Halal certification from Malaysian Airlines.

Our staff receives extensive training to ensure complete adherence to ISO 22000:2005 standards.

Preparing a banquet fit for royalty

TajSATS customizes meals to suit dietary lifestyles. We offer several vegetarian meal choices including Indian, Western Vegetarian, Vegan, Jain, Ovo-Lacto and Fruit Platter. We prepare exotic theme menus during the festivals of Diwali, Onam.

Cultivating a winning habit

TajSATS has consistently won awards from several industry associations. We are proud to share our roll of honour:

Year	Airline	Award Received
2010	Cathay Pacific	Best Caterer - 2010 Diamond Award for TajSATS, Mumbai
2009	Cathay Pacific	Best Caterer of the year 2009 – Gold Award for Taj SATS, Delhi
2009	All Nippon Airways	Best Middle Haul/Short Haul Caterer Gold Prize Award for TajSATS, Mumbai
2008	Cathay Pacific Airways	Best Caterer 2008 – Silver Award
2008	MDLR	Preferred National In-flight Caterer for TajSATS, Mumbai
2007-08	British Airways	Award of Excellence 2007-08 for TajSATS, Bangalore
Dec-07	Qantas Airlines	Spirit of Service and Safety Recognition Award
2007	Qantas Airlines	Preferred Catering Supplier Award
2006	Virgin Atlantic	HEROES Award for Taj SATS Delhi
2004	ELAL Israel Airlines	Award for Excellence in Catering
2004	Delta Airlines	Catering unit of the Year –2004
2003	Delta Airlines	Out Standing Performance Award
2003	ELAL Israel Airlines	Award for Excellence in Catering
2001-02	Air France	Second Position in Worldwide Annual Vendor Evaluation
2001	Cathay Pacific Airways	Most Consistent Caterer

Serving customers in more ways than one

Apart from in-flight catering, TajSATS undertakes airline services such as Airline Lounge management, Aircraft Cleaning, Laundry, Airline Bonds, Catering Ramp-Handling and more. We also offer non-airline services such as institutional catering, outdoor catering and corporate gifting.

Contact Us

For business queries, do get in touch with us:

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